

Derwent Medical Centre

Meeting 4th May 2017

Present: Rev PM (chair), Mr AK, Mrs SM, Mrs MS, Waleed Shamki (representing the DMC practice) & Robin Charnley (representing a voluntary Community Barnet)

Apologies: Ms RA & Mr AS

Welcome

Waleed welcomed all members as well as Robin Charnley from Community Barnet

Guest speaker -PPG Education session

Robin kindly gave an overview of the different services that they can provide PPG including subscribing membership with National Association of patients NAP subscribing to the newsletter , using their website to access tool kits(menu of PPG related information). Also he talked about possible links with other PPG through NAP. Robin gave some hand out about the Healthwatch Barnet project and to email the group with relevant web links as well

Robin responded to Chair's query about recruiting more patients to be involved in our PPG? He mentioned that this is a London wide issue and not confined to Barnet or this practice

Last Meeting minutes

No issues

Patient's survey

The Chair kindly presented his revamped version of patient's survey for further discussion and editing (Please find attached). Waleed suggested having the above survey condensed further to make it practical for patients to complete and for the PPG and the practice to benefit from.



Copy of
patient_survey_draft

AOB

How to recruit and get patients involved in the PPG?

Waleed confirmed that currently we are advertising on our website

(<http://www.derwentmedical.co.uk>/ click on have your say) where interested patients have the facility to complete and email a simple form.

Also we are advertising through our notice board and Jayex screen as well as asking current and newly registered patients to get involved, however we could leave a mini questionnaire at reception for patients to complete as well(mini version of the above survey)

Date of next meeting

To be confirmed