

Derwent Crescent Medical Centre

What is a Safety Improvement Plan and why do you need one?

A Safety Improvement Plan is a document, which sets out the General Practice's plans for the next 3-5 years in relation to quality and safety. The plan will help us to be clear about what want to achieve and by when.

Review our current safety data (e.g. from previous SEAs) and match that against the long list of priorities to help us create our short list.

Safety specific including improving medication safety, appropriate cold chain storage of vaccines, appropriate equipment available i.e. blood glucose monitoring, or disposal of clinical waste.

Disease specific e.g. early identification and management of management of patients with co-morbidities

Review previous initiatives in safety – what went well, what could have gone better? This will help you to avoid making the same mistakes and build on your previous Successes as well as Identifying what support and resources we need.

What could make the most difference?	What does success look like? What is your goal statement?	Measures	What do we need to do for that success to be realised?	What resources do we need?
The safety aspect which is taking fridge/s temperature daily And recording it	Safe vaccine storage and following CQC for cold chain protocol	Recording and Reporting these incidents. Collaboration of clinical and none clinical staff	Reviewing these incidents, highlighting learning points and sharing information with all staff	Making sure all staff are aware of the relevant safety protocol and supportive of these types of issues

This leads us to create work streams for our plan which all could have individual 90 day action plans that join up to the overarching plan. Each work stream would have a lead, someone who is accountable for delivery.

Numbers	Workstream	Goal	Actions – every 90 days	Lead
1	Cold Chain	Maintaining safe and accurate records	To review protocol, checking temperature chart and share with the rest of the staff through meetings and internal communications	Practice Nurses
2	Safety	Safe storage of vaccines and drugs with correct temperature and expiry dates	Liaise with the nursing team	Practice manager & Senior Administrator